Building Trusting Relationships

Create engagement with familiarity, comfort, and trust.

The ability to build strong relationships at work has always been a key differentiator of high performers. But, as organizations become less hierarchical and more networked, being able to collaborate across boundaries and work with colleagues from all walks of life has never been more critical.

Building Trusting Relationships is an e-learning program that helps employees build better relationships with their colleagues - across functions, levels, and all dimensions of diversity. It encourages the development of inclusive behaviors that lead to better employee engagement and improved performance using video dramatization, interactive exercises, self-assessments, and quizzes to promote skill development and check for understanding.

This course provides a foundational understanding to help all employees apply the learning to realistic scenarios. Its ondemand, self-paced design dramatically reduces time away from business and enables participants to complete the learning as their schedules allow.

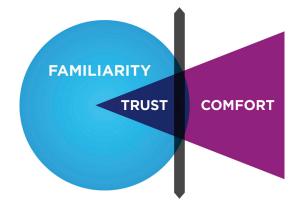
Outcomes

Upon completion of Building Trusting Relationships, participants will be able to:

- Explain what workplace trust is and how it contributes and supports the business.
- Self-assess how trust impacts individual behaviors in the workplace.
- Use the Familiarity, Comfort, and Trust model to more effectively build and maintain trust.
- Diagnose and remedy lack of trust in the workplace.
- Increase awareness and control over how to make "Trust/Don't Trust" decisions.

AT A GLANCE:

- Ideal for all employees.
- Self-paced, 90-minute e-learning program with four interactive modules.
- Includes periodic comprehension checks.
- Based on the Korn Ferry Familiarity, Comfort, and Trust model.
- Complemented by the Korn Ferry Appreciating Differences eLearning program.



BUILDING TRUSTING RELATIONSHIPS

Who should attend?

Employees at all levels, across all functions.

Program length/facilitators.

90-minute, self-paced online program with four interactive modules.

Methodologies

Video dramatization, interactive exercises, self assessments and quizzes.

Language

English. Translation services available, contact your Korn Ferry representative.

Technical specifications.

Multi-media server-based or learning management system. Self-paced learning program, includes bookmarking. Requires PC or MAC workstation with internet access, audio, and video capabilities.

Reinforcement tools.

Complemented by Appreciating Differences eLearning program.



About Korn Ferry

Korn Ferry is a global organizational consulting firm. We help companies design their organization – the structure, the roles and responsibilities, as well as how they compensate, develop and motivate their people. As importantly, we help organizations select and hire the talent they need to execute their strategy. Our approximately 7,000 colleagues serve clients in more than 50 countries.